

# Scan2Maintenance - Remote Monitoring of Canon DR Document Scanners

## Key features of Scan2Maintenance:

- **Remote Monitoring:** Monitoring 22 x Canon DR parameters including counters, service errors, hardware unit failures, firmware and software versions, status flag etc.
- **Real-time Error Alerts:** Send real-time Canon DR scanner errors to email with automated links to cause and solutions to error codes.
- **Automate Driver & Firmware Updates:** Automatically send driver and firmware update to your scanner fleet.
- **Automated Inventory Reports:** Automatically generate & schedule full Canon DR scanner inventory reports.
- **Unlimited Installations:** Scan2Maintenance Server is a light weight application (only 20MB disk space required) which can be installed on as many PC's as required, no awkward licence keys required.
- **Manage Multiple Sites** – Install at multiple locations. Canon DR Scanner fleet data is combined from all locations to a central cloud service.
- **Pay-per-use Licensing:** 30 day free trial. 90 day run-time subscriptions mean you only pay when the service is running.
- **Dynamic Load Balancing** - Innovative Scanner synchronisation algorithm designed to minimise network traffic.
- **Customisable Advertising:** promote your Products & Services directly to your customer via dynamic advertising.

# Scan2Soft<sup>TM</sup>

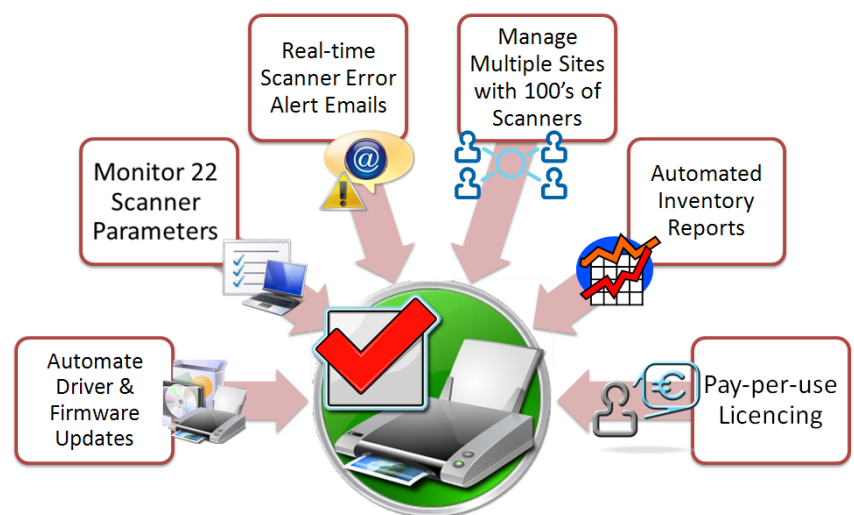
Scan2Maintenance takes the pain out of managing multiple Canon DR Scanners across large or multiple sites.

Supporting remote monitoring of real-time errors, 22 x Canon DR parameters, automated driver & firmware updates and automated inventory reports.

Scan2Maintenance is designed to be a scalable and cost effective solution for the small to medium sized business user.

Our subscription based licencing gives you the flexibility to pay for the runtime usage of the service without incurring large upfront costs.

## Scan2Maintenance



[www.Scan2Soft.com/scan2maintenance](http://www.Scan2Soft.com/scan2maintenance)



## Scan2Maintenance

Scan2Soft Logos are registered trademarks of Scan2Soft Inc.

All other product names and logos are trade and service marks of their respective companies. All specifications are subject to change without notice.

© 2012 Scan2Soft Inc. All rights reserved. Registered office: Scan2Soft Europe, 10-16 Tiller Road, London, E14 8PX, United Kingdom.

## Technical Specifications:

- **Canon Document Scanners Support:** DR-1210C, DR-2050C, DR-2080C, DR-2580C, DR-3020, DR-3060, DR-3080C, DR-3080CII, DR-4010C, DR-4080U, DR-4580U, DR-5010C, DR-5020, DR-5060F, DR-5080C, DR-6080, DR-7080C, DR-7580, DR-9080C, DR-4010i, DR-2010C, DR-2510C, DR-X10C, P-150, DR-150, DR-2020U, DR-3010C, DR-6010C, DR-6050C, DR-7090C, DR-7550C, P-215, P-208, DR-C125, DR-C125W, DR-C130, DR-M140, DR-M160, DR-6030C, DR-G1100, DR-G1130, DR-F120
- **Remote Monitoring Parameters:**
  - o Serial Number o Scanner Location o Model Name
  - o Driver Version o Firmware Version o Last Sync Date
  - o Total Scan Count o LED Backlight on Time
  - o Jams in Pickup Section - P001
  - o Jams in Reg Section - P002/006/007
  - o Jams in Eject Section - P004
  - o Parts Replaced by User - Unit1 o Parts Replaced Pickup Solenoid - Unit2
  - o Parts Replaced Rollers - Unit3 o Hardware Error POON
  - o Hardware Error Description o Last Driver Code
  - o Last Driver Code Description o Date/Time of Last Driver Code
  - o Date/Time of Last Status Check o Scanner Connect-Boolean
  - o Number of Double Feeds
- **Automated Reports:** Excel 2003, 2010 & 2012 (.xls & .xlsx)\*
- **Real-time Alert:** System Tray pop-up & Email alerts
- **Automatic Driver & Firmware Updates:** MSI Installers supported
- **Scan2Maintenance Server Operating Systems:** Windows ME, 2000, XP, Vista & Windows 7 & 8 with .NET Frameworks version 2.0 or above
- **Scan2Maintenance Client Operating Systems:** Windows ME, 2000, XP, Vista & Windows 7 & 8
- **Language Support:** EFIGS & Turkish
- **Licencing :** 30 day free trial, 90 day runtime subscription based on the number of connected DR scanners

