

Scan2Maintenance Overview

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About us

- Privately owned System Integrator & Software Vendor
- Established in 2001 by ex IBM, Logica, HP & Fujitsu engineers
- HQ in London UK

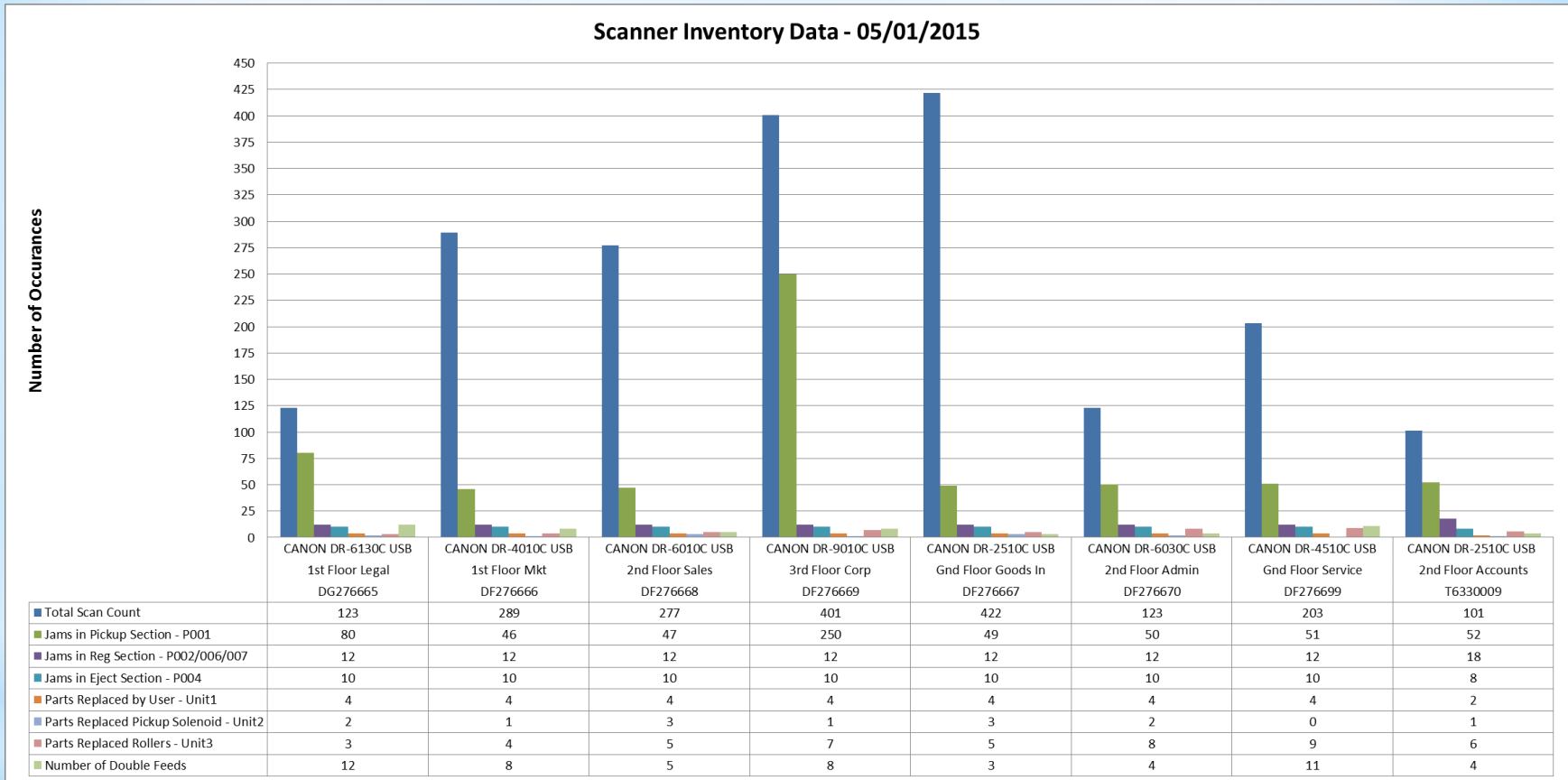
- Scanning Expertise
 - 18 years expertise in TWAIN & ISIS scanning applications
 - 10 year expertise in Canon DR & CR scanner integration

- Development Expertise
 - Business Process Analysis
 - Business Process Re-engineering
 - Business Process Automation
 - Web-based Applications
 - Application Development
 - Application Customization
 - Enterprise Application Integration & Deployment (MSI Installers)

Scan2Maintenance SaaS Features

- **Remote Monitoring:** Monitoring 22 x Canon DR parameters including counters, service errors, hardware unit failures, firmware and software versions, status flag etc.
- **Real-time Error Alerts:** Send real-time Canon DR scanner errors to email with automated links to cause and solutions to error codes.
- **Automate Driver & Firmware Updates:** Automatically send driver and firmware update to your scanner fleet.
- **Automated Inventory Reports:** Automatically generate & schedule full Canon DR scanner inventory reports.
- **Unlimited Installations:** Scan2Maintenance Server is a light weight application (only 20MB disk space required) which can be installed on as many PC's as required, no awkward licence keys required.
- **Manage Multiple Sites:** Install at multiple locations. Canon DR Scanner fleet data is combined from all locations to a central cloud service.
- **Dynamic Load Balancing:** Innovative Scanner synchronisation algorithm designed to minimise network traffic.

Example: SaaS Inventory Report



○ **Automated Inventory Reports:** Automatically generate xlsx & schedule full Canon DR scanner inventory reports.

Scan2Maintenance Architecture

SaaS Model - Public Cloud \ Managed Services

- Designed for SME Customers without existing Asset Management Solution
- Scanner Client app and Server app required
- 90 Day Subscription usage Model based on number of connected Scanners
- Scan2Soft.com Secure Server Manages Scanner Inventory Data

Integration Model - Integration to Asset Solution

- Designed for Enterprise Customers with existing Asset Management Solution
- Only Scanner Client app required
- One-off Professional Services Fee & Annual S&M Fee
- Inventory Data Managed onsite

Scan2Maintenance Architecture

Scan2Maintenance – SaaS \ Managed Service Architecture

Server Data:

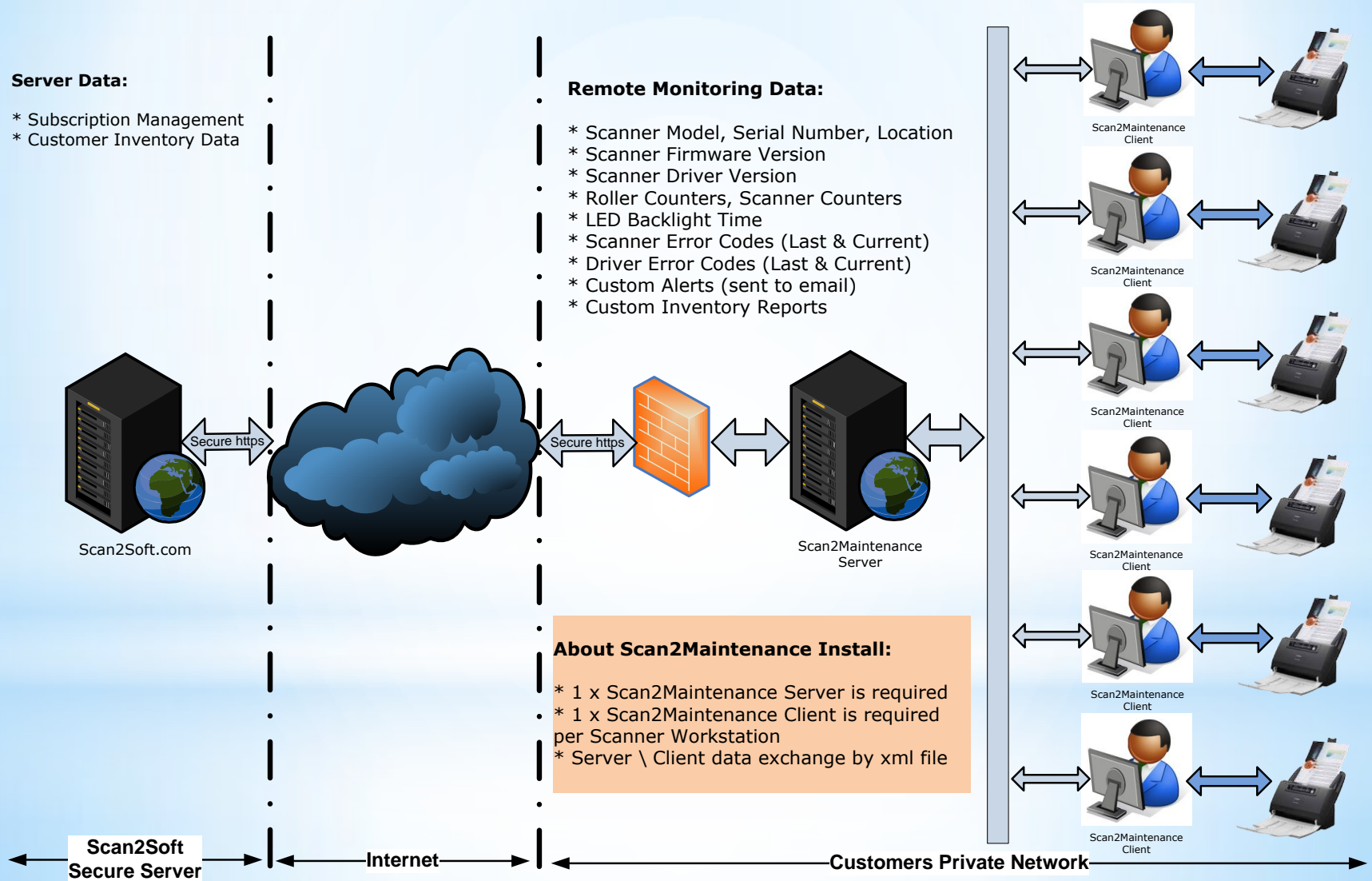
- * Subscription Management
- * Customer Inventory Data

Remote Monitoring Data:

- * Scanner Model, Serial Number, Location
- * Scanner Firmware Version
- * Scanner Driver Version
- * Roller Counters, Scanner Counters
- * LED Backlight Time
- * Scanner Error Codes (Last & Current)
- * Driver Error Codes (Last & Current)
- * Custom Alerts (sent to email)
- * Custom Inventory Reports

About Scan2Maintenance Install:

- * 1 x Scan2Maintenance Server is required
- * 1 x Scan2Maintenance Client is required per Scanner Workstation
- * Server \ Client data exchange by xml file



Scan2Maintenance Architecture

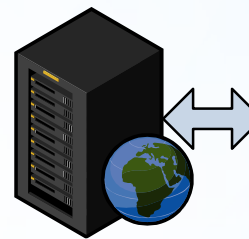
Scan2Maintenance – Integration with 3rd Party Asset Management Software

Integration Options:

- * Scan2Maintenance Client API can be integrated with 3rd Party Asset Solutions
- * **Professional Service customisation** will be required

Remote Monitoring Data: (Options)

- * Scanner Model, Serial Number, Location
- * Scanner Firmware Version
- * Scanner Driver Version
- * Roller Counters, Scanner Counters
- * LED Backlight Time
- * Scanner Error Codes (Last & Current)
- * Driver Error Codes (Last & Current)
- * Custom Alerts (sent to email)
- * Custom Inventory Reports



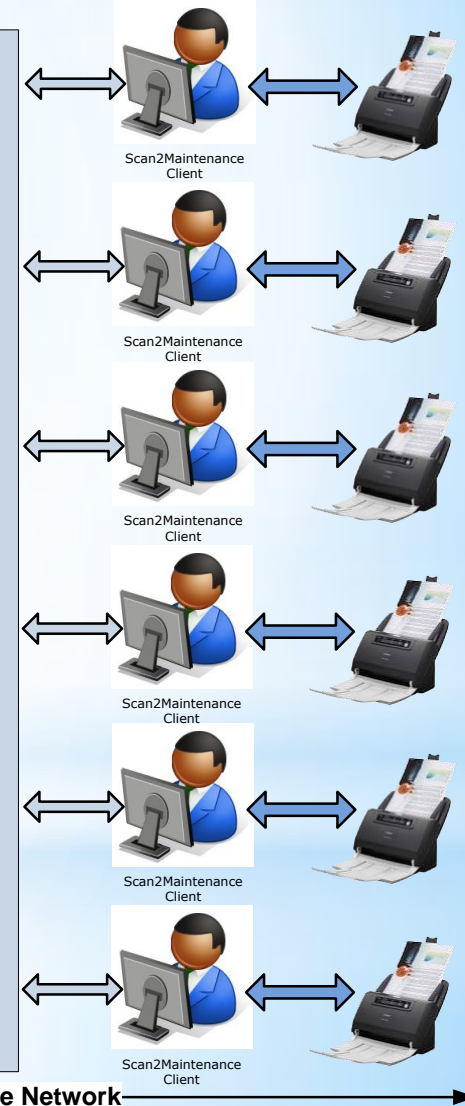
3rd Party Asset Management Software

About Professional Services:

- * Each customer implementation will require scoping before a price can be given
- * Contact ps_services@scan2soft.com

About Scan2Maintenance Install:

- * 1 x Scan2Maintenance Client is required per Scanner Workstation
- * Each Scan2Maintenance Client API connects directly to existing Asset Management Software by data file to hot folder



Customers Private Network

Questions to ask the customer

Which architecture to offer?

- Does the customer have an existing Asset Management Solution in place?
 - Ans: Yes - Integration Model is the best option
 - Ans: No - SaaS Model is the best option
- What data does the customer need to capture?
 - Example: Scanner Model, Serial Number & Scan Count
- What are the range of required Canon Scanner Models?
- Are all the scanner workstations on a shared network?

Contact us

- Website
 - www.scan2soft.com
- General Enquiries
 - http://www.scan2soft.com/store/index.php?_a=contact
- Professional Services
 - ps_services@scan2soft.com

Useful Scan2Maintenance Info

- Product Web pages:

- http://www.scan2soft.com/store/index.php?_a=category&cat_id=10

- SaaS Datasheet

- http://www.scan2soft.com/store/MailShots/scan2maintenance/Scan2Maintenance_ENG_Datasheet.pdf

- SaaS Quick Setup Guide

- http://www.scan2soft.com/store/HowTo/S2Main_Eng.html